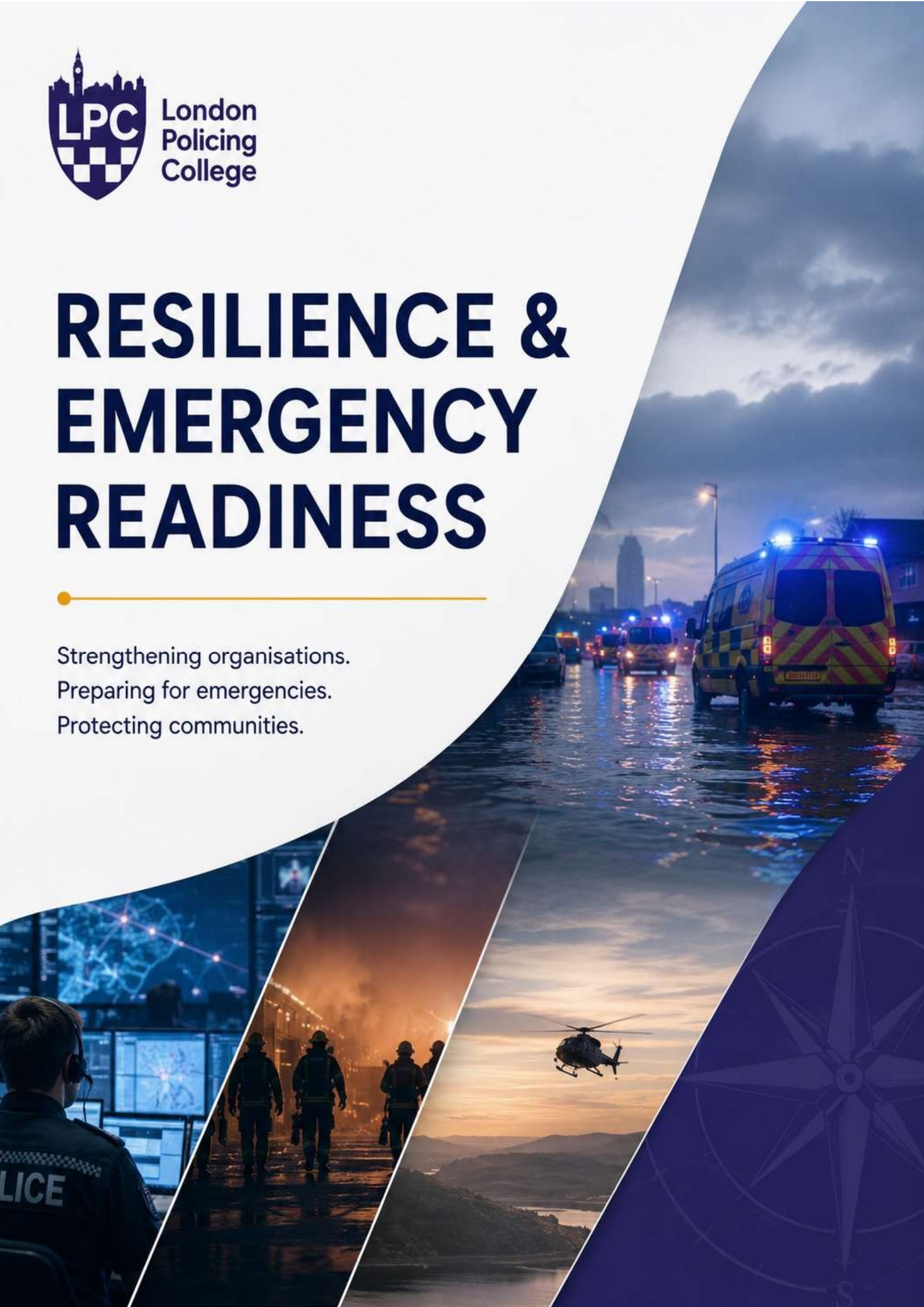


RESILIENCE & EMERGENCY READINESS

Strengthening organisations.
Preparing for emergencies.
Protecting communities.



Resilience & Emergency Readiness for an Uncertain World

Resilience and Emergency Readiness are about more than responding to emergencies; they are about understanding risk, strengthening preparedness and building organisations that can adapt, respond and recover with confidence. Professionals must combine evidence-based practice, partnership working and strategic leadership to enhance resilience, protect communities and improve organisational performance.

THE RESILIENCE & EMERGENCY READINESS CAPABILITY FRAMEWORK

PREPARING FOR TOMORROW. RESPONDING TODAY. RECOVERING STRONGER.

Resilience that protects people. Strengthens organisations. Sustains communities.

Resilience is built long before an emergency occurs. It requires understanding risk, planning for disruption and the capability to respond effectively and recover with confidence.

Effective resilience depends on strong leadership, partnerships and the ability to adapt in an uncertain world.

Building capability for an unpredictable world.

At London Policing College, our resilience and emergency readiness programmes are designed to develop these qualities through practitioner-led learning, operational insight and immersive experiences.

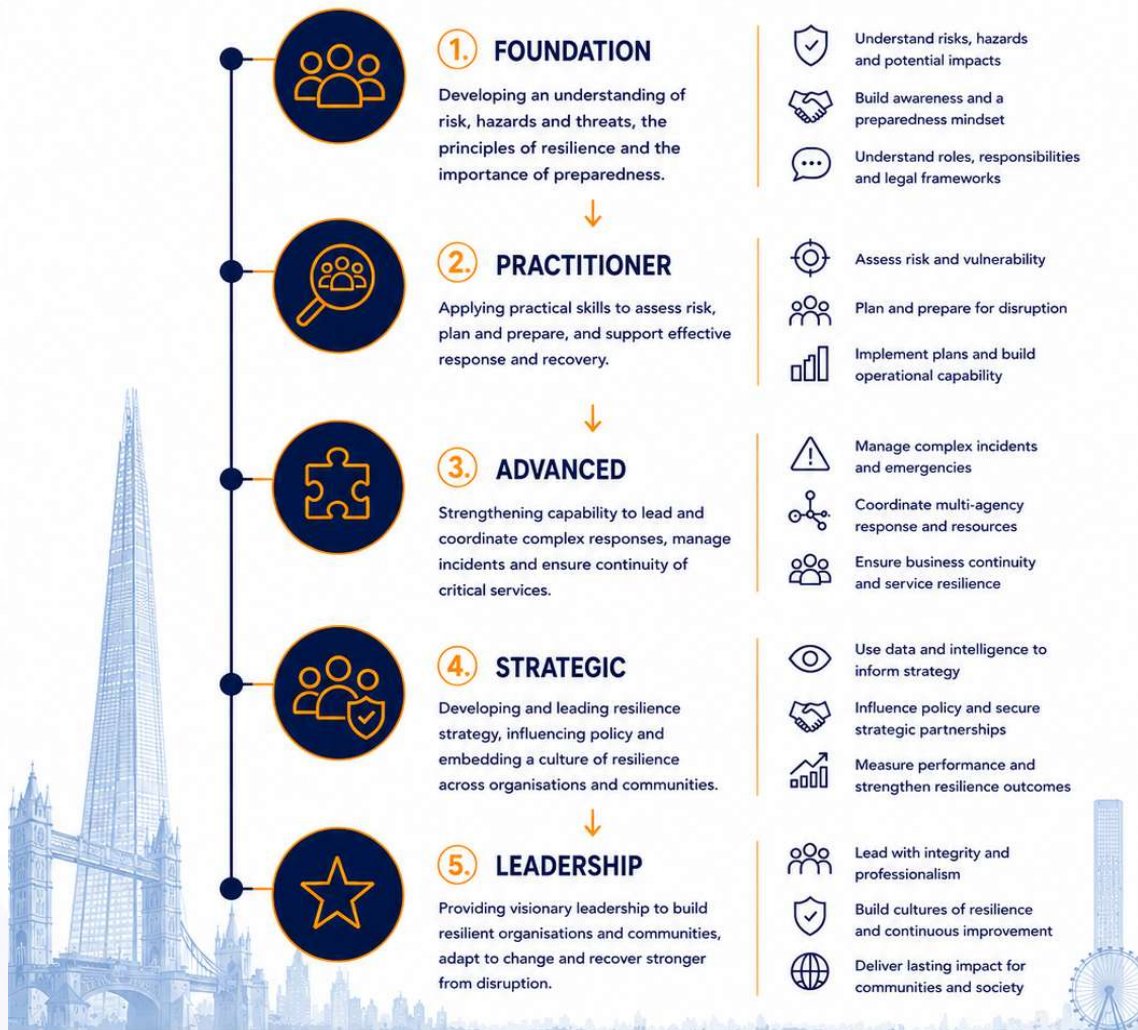
We help individuals and organisations strengthen preparedness, enhance decision-making and build lasting resilience to protect communities and ensure continuity.





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RESILIENCE & EMERGENCY READINESS PATHWAY



RISK AWARENESS & UNDERSTANDING

Understanding risk and its impact to make informed decisions.



PREPAREDNESS & PLANNING

Planning ahead and building capability to be ready for disruption.



RESPONSE & COORDINATION

Coordinating effective responses and working together to save lives and protect communities.



CONTINUITY & RECOVERY

Maintaining critical services and recovering stronger after disruption.



COLLABORATION & PARTNERSHIP

Working in partnership across agencies and sectors to achieve shared outcomes.



SAFETY & WELLBEING

Protecting people and promoting safety, wellbeing and inclusion.



ADAPTABILITY & IMPACT

Adapting to change and measuring impact to build more resilient organisations and communities.

OUR APPROACH DEVELOPS RESILIENCE PROFESSIONALS WHO ANTICIPATE RISK, LEAD THROUGH UNCERTAINTY AND BUILD ORGANISATIONS AND COMMUNITIES THAT CAN ADAPT, RESPOND AND RECOVER STRONGER.

From new resilience practitioners to experienced strategic leaders, our Resilience & Emergency Readiness Pathway develops the knowledge, skills and professional judgement needed to anticipate risk, strengthen organisational resilience and lead effective preparation, response and recovery.

Our Resilience & Emergency Readiness Philosophy

Resilience is about more than responding to emergencies; it is about understanding risk, strengthening preparedness and building organisations that can anticipate, adapt to and recover from disruption. It requires professionals who combine strategic thinking, collaborative leadership and evidence-based practice to enhance resilience, protect communities and ensure continuity when it matters most.



RISK AWARENESS & UNDERSTANDING

Building awareness and understanding of hazards, threats and potential impacts to make informed, proportionate decisions.



PLANNING & PREPAREDNESS

Assessing risks and developing plans, policies and capabilities to prepare people, organisations and communities for disruption and emergencies.



RESPONSE & OPERATIONAL COORDINATION

Coordinating effective multi-agency responses, managing incidents and making timely decisions to protect lives, property and critical services.



CONTINUITY & BUSINESS RESILIENCE

Maintaining essential services and business functions during disruption and strengthening organisational resilience and continuity of operations.



EVIDENCE-BASED PRACTICE & EVALUATION

Using data, intelligence and evaluation to measure impact, learn from experience and continuously improve resilience and emergency preparedness.



COMMUNICATION, ENGAGEMENT & RECOVERY

Communicating clearly, engaging with communities and partners, and supporting recovery to build confidence, wellbeing and stronger, more resilient futures.

We develop resilience professionals who combine operational expertise, innovation and partnership working to strengthen organisational capability, improve emergency preparedness and build resilient organisations and communities that are ready to respond, recover and thrive.

OUR RESILIENCE & EMERGENCY READINESS CAPABILITY OFFERING

Preparing for tomorrow. Responding today. Recovering stronger.



Resilience & Emergency Readiness capability developed through operational expertise, immersive learning and evidence-based practice.

- ✓ Practitioner-led
- ✓ Operationally relevant
- ✓ Measurable impact
- ✓ Tailored programmes

OUR APPROACH. OUR DIFFERENCE.

Built on four pillars that ensure meaningful learning, measurable impact and sustainable capability.



PRACTITIONER FACULTY

Our faculty comprises former chief officers, senior investigators and operational leaders who combine frontline experience with educational excellence.

- ✓ Senior operational leaders
- ✓ Practitioner-led learning
- ✓ Real operational credibility



IMMERSIVE LEARNING

Our immersive learning approach places participants in realistic operational environments where they must assess information, make decisions and work collaboratively under pressure. Through simulations, live exercises, virtual reality and scenario-based learning, we develop the confidence, judgement and behaviours required for effective operational performance.

- ✓ Scenario-based operational learning
- ✓ Live exercises and immersive simulation
- ✓ Building confidence for real-world decision making



GLOBAL PARTNERSHIPS

From police reform and leadership development to specialist investigation and public safety programmes, we work with organisations around the world to strengthen institutions, develop professional capability and improve operational performance. Our international partnerships are built on trust, collaboration and a shared commitment to safer communities.

- ✓ Long-term strategic partnerships
- ✓ Internationally recognised expertise
- ✓ Practitioner-led programmes tailored to local context
- ✓ Sustainable organisational and leadership development



DEMONSTRABLE IMPACT

Training only has value when it changes what people do. Every London Policing College programme is designed with clear operational outcomes and supported by an evaluation framework that measures changes in knowledge, confidence, behaviour and organisational performance. This enables our clients to demonstrate value, improve future programmes and evidence the impact of their investment.

- ✓ Outcomes linked to operational priorities
- ✓ Behavioural and organisational impact measurement
- ✓ Evidence to support continuous improvement
- ✓ Insight that informs future capability development



Feedback

- 91% of participants rated content as "very relevant/useful"
- 87% reported increased confidence in applying skills in their role

Stronger impact

- Improved decision making
- Enhanced public safety
- Measurable capability uplift

Evaluation Summary 2024

Learning Experiences

DEVELOPING CAPABILITY THROUGH ENGAGING, PRACTICAL AND IMMERSIVE LEARNING.

We use a range of delivery methods to create engaging learning experiences that develop knowledge, build confidence and enable leaders to apply their learning in real operational environments.



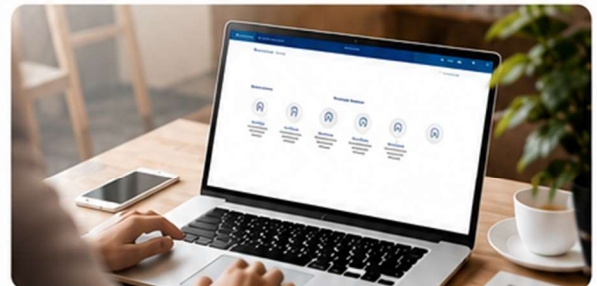
CLASSROOM

Practitioner-led learning that brings operational experience to life through discussion, collaboration and shared problem-solving.



ONLINE LEARNING

Interactive virtual programmes that provide flexible, engaging learning without compromising collaboration, participation or operational relevance.



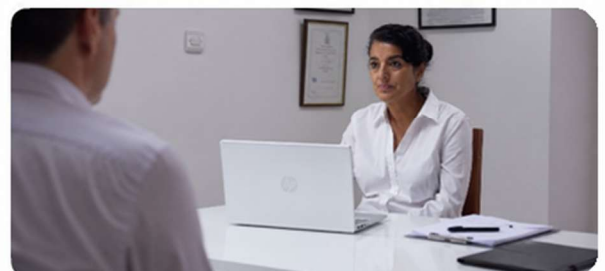
IMMERSIVE SIMULATIONS

Realistic operational scenarios that enable participants to develop judgement, confidence and decision making in safe but challenging environments.



EXECUTIVE COACHING

Personalised coaching and mentoring that helps leaders reflect, grow and maximise their effectiveness during periods of change and organisational development.



Practical. Relevant. Impactful.

Learning that drives performance in the real world.

EXAMPLE PROGRAMMES

Illustrative programmes demonstrating the breadth of our resilience and emergency readiness capability and professional development. Every programme can be tailored to meet your organisational objectives, operational context and strategic priorities.



RISK AWARENESS & UNDERSTANDING

Awareness Programme

- Understanding hazards, threats and risks
- Assessing potential impacts and likelihood
- Understanding legal and policy context
- Building informed decision-making
- Promoting a risk-aware culture



PLANNING & PREPAREDNESS

Preparedness Programme

- Business continuity and resilience planning
- Emergency planning and contingency design
- Resource planning and capability building
- Training, exercising and scenario testing
- Strengthening readiness and capacity



RESPONSE & OPERATIONAL COORDINATION

Response Programme

- Incident command and decision-making
- Multi-agency coordination and cooperation
- Managing incidents and critical situations
- Information management and communication
- Protecting people, property and services



CONTINUITY & BUSINESS RESILIENCE

Business Resilience Programme

- Maintaining essential services and operations
- Critical functions and supplier resilience
- Cyber and physical resilience
- Crisis management and escalation
- Strengthening organisational resilience



COMMUNICATION, ENGAGEMENT & RECOVERY

Recovery Programme

- Strategic communications in a crisis
- Engaging communities and stakeholders
- Psychological first aid and wellbeing support
- Rebuilding services and community recovery
- Capturing learning and improving resilience



EVIDENCE-BASED PRACTICE & EVALUATION

Evaluation Programme

- Measuring performance and resilience
- Data, intelligence and impact evaluation
- Research, lessons learned and feedback
- Continuous improvement and innovation
- Evidence-based decision-making



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Developing Resilient Professionals

TAILORED TO YOUR ORGANISATION

Every programme is designed around your resilience priorities, operational requirements and local challenges. Whether developing practitioners, strengthening partnerships or building strategic capability, our programmes can be delivered as standalone workshops or as part of a wider resilience and emergency readiness development pathway.

