

## PORTFOLIO

# COMMUNITY POLICING

**BUILDING TRUST.  
PREVENTING HARM. TOGETHER.**

Developing the knowledge, skills and leadership to work with communities to reduce crime, protect vulnerable people and build safer, more resilient communities.



### ENGAGE

Building meaningful relationships and listening to communities.



### PARTNER

Working together across agencies to solve problems and prevent harm.



### PROTECT

Safeguarding vulnerable people and supporting victims.



### PREVENT

Identifying risks early and taking action to stop harm occurring.



### INTELLIGENCE

Using community intelligence to inform decisions and operations.



### CONFIDENCE

Building legitimacy and public confidence through communication.



**Strong communities are safer communities.**

Our approach integrates leadership, partnership, prevention and intelligence to deliver sustainable improvements in community safety and wellbeing.

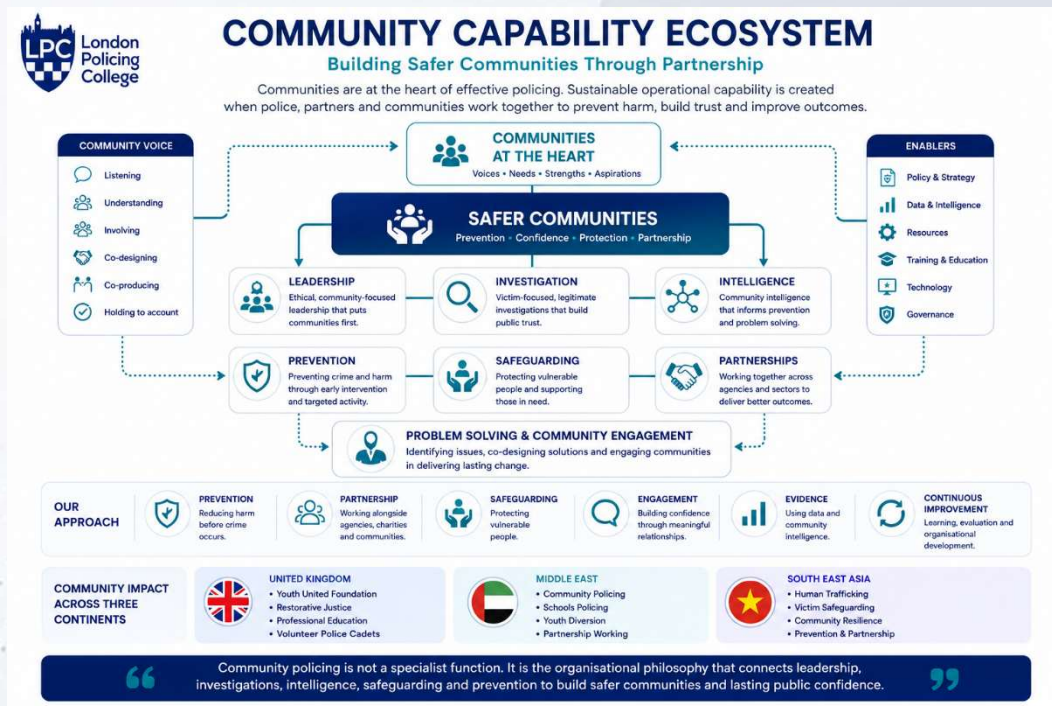


## COMMUNITY POLICING & PARTNERSHIP CAPABILITY

### Community Policing Is More Than a Policing Function

Communities today face increasingly complex challenges. Serious violence, exploitation, online harm, vulnerability, mental health, public confidence and organised crime cannot be addressed through enforcement alone. Effective policing depends upon strong relationships between police services, partner organisations and the communities they serve.

Community policing is therefore not a specialist department—it is an organisational philosophy that influences leadership, investigations, intelligence, safeguarding, neighbourhood policing and prevention.



At London Policing College, we help organisations develop the operational capability to build trust, solve problems collaboratively and reduce harm through partnership.

### The Operational Challenge

Today's policing organisations must:

- Build public trust and confidence.
- Protect vulnerable people.
- Prevent crime through partnership.
- Work effectively across agencies.
- Engage diverse communities.
- Reduce repeat victimisation.
- Support victims.
- Develop evidence-based prevention strategies.

These challenges require organisational capability rather than isolated training programmes.





## FROM COMMUNITY CHALLENGE TO COMMUNITY CONFIDENCE

A joined-up approach that turns challenge into opportunity and builds safer, stronger communities.



Stronger partnerships. Smarter prevention.  
Safer communities together.





## Community Confidence: The Foundation of Effective Policing

Every aspect of policing depends upon the confidence and support of the communities it serves. When communities trust the police, they are more willing to report crime, share intelligence, support victims, provide evidence and engage with investigations. Public confidence strengthens investigative outcomes, improves safeguarding, increases the flow of community intelligence and enables earlier intervention to prevent harm.



Beyond individual investigations, confident and connected communities are themselves more resilient to the factors that enable crime. Strong relationships between the police, partner

## COMMUNITY POLICING & PARTNERSHIP CAPABILITY

organisations and local communities help identify emerging problems earlier, reduce vulnerability, support prevention and create shared responsibility for community safety. Community confidence is therefore not simply an outcome of effective policing—it is one of the conditions that makes effective policing possible.

The single greatest contributor to public confidence is effective communication. While professionalism, fairness and visible policing all play vital roles, confidence cannot be sustained unless communities feel listened to, respected and informed. Effective communication operates in two directions. First, policing organisations must actively listen to communities, understand local concerns and demonstrate that these concerns influence operational priorities. Secondly, they must communicate clearly what action has been taken, explaining decisions, sharing successes and demonstrating the impact of policing activity. Communities that understand what their police service is doing are significantly more likely to remain engaged, cooperate with investigations and maintain confidence, even during periods of increased demand or challenge.

For this reason, London Policing College views community policing not as a specialist function but as an organisational capability that underpins every area of operational policing. Leadership, investigations, intelligence, safeguarding, neighbourhood policing, prevention and partnership working all depend upon meaningful engagement with communities. The capability areas outlined below represent the interconnected building blocks that enable organisations to strengthen public confidence, reduce crime, protect vulnerable people and deliver sustainable improvements in operational performance.

***"Community confidence is not simply an outcome of effective policing—it is one of the conditions that makes effective policing possible."***

**Community Engagement:** Building meaningful relationships with communities is fundamental to effective policing. We help organisations develop the knowledge, skills and confidence to engage diverse communities, understand local concerns and work collaboratively to improve safety, trust and public confidence.

**Partnership Working:** Complex problems require collaborative solutions. We develop the capability to work effectively across policing, local government, health, education, the voluntary sector and community organisations, creating partnerships that prevent harm and deliver better outcomes.

**Problem Solving:** Effective policing goes beyond responding to incidents. Our programmes develop evidence-based problem-solving approaches that identify underlying causes, target resources effectively and deliver sustainable reductions in crime, vulnerability and community harm.

**Schools Policing:** Schools provide a unique opportunity to build positive relationships with young people and prevent future harm. We develop officers' capability to engage confidently within educational settings, support safeguarding, reduce violence and build lasting trust with pupils, teachers and parents.

**Youth Diversion:** Early intervention is one of the most effective ways of reducing offending and protecting vulnerable young people. We help organisations design and deliver diversionary approaches that build resilience, create positive opportunities and reduce long-term involvement in crime and exploitation.



## COMMUNITY POLICING & PARTNERSHIP CAPABILITY

**Safeguarding:** Protecting vulnerable people is central to modern policing. Our programmes strengthen professional judgement, partnership working and risk assessment, enabling practitioners to identify vulnerability early, safeguard effectively and improve outcomes for those most at risk.

**Victim Focus:** Victims must remain at the centre of every policing response. We develop investigative and operational approaches that improve communication, build confidence, enhance victim support and ensure investigations are conducted with professionalism, empathy and respect.

**Restorative Justice:** Restorative approaches can strengthen communities, improve victim satisfaction and reduce reoffending. We help organisations develop effective restorative justice systems that support victims, hold offenders accountable and build stronger community relationships.

**Neighbourhood Policing:** Neighbourhood policing remains the foundation of public confidence. We develop officers and leaders to build trusted local relationships, understand community priorities, solve problems collaboratively and deliver visible, accessible policing that reflects local needs.

**Prevention:** The greatest impact is achieved by preventing harm before it occurs. Our programmes help organisations develop prevention-focused strategies that combine intelligence, partnership working and evidence-based practice to reduce crime, vulnerability and demand.

**Community Intelligence:** Communities are a vital source of information, insight and early warning. We develop the capability to gather, interpret and use community intelligence ethically and effectively, supporting better decision-making, prevention and operational activity.

**Public Confidence:** Public confidence underpins policing by consent. We help organisations strengthen legitimacy through ethical leadership, procedural justice, effective communication and consistent professional standards, building the trust that enables communities to engage, report crime and support investigations.

### Capability Pathway

Our pathways work at all levels and in all roles to develop the foundational skills and apply them to the specific policing and security environment. We focus on:

- Ethical Leadership
- Communication
- Cultural Awareness
- Problem Solving
- Partnership Working
- Safeguarding
- Evidence-Based Practice
- Human Rights

## COMMUNITY POLICING & PARTNERSHIP CAPABILITY



London Policing College

### COMMUNITY CAPABILITY PATHWAY

A progressive pathway that develops the knowledge, skills and confidence to build trusted relationships, prevent harm and strengthen communities.

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#### FOUNDATION – COMMUNITY AWARENESS

Understanding communities, legitimacy, communication and public confidence.

- Understanding communities
- Legitimacy and procedural justice
- Effective communication
- Public confidence and trust
- Role of policing in the community

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#### PRACTITIONER – COMMUNITY ENGAGEMENT

Building relationships, problem solving and safeguarding.

- Building trust and relationships
- Active listening and engagement
- Problem solving in communities
- Safeguarding and vulnerability
- Working with local partners

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#### ADVANCED – PARTNERSHIP WORKING

Working across agencies to reduce harm and protect vulnerable people.

- Multi-agency collaboration
- Information sharing and intelligence
- Victim focus and support
- Restorative approaches
- Managing risk and safeguarding

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#### STRATEGIC – PREVENTION & ORGANISATIONAL LEADERSHIP

Embedding prevention and partnership across organisations.

- Strategic prevention planning
- Leading partnership initiatives
- Community intelligence
- Performance and impact
- Embedding a prevention culture

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#### EXECUTIVE – COMMUNITY SYSTEMS LEADERSHIP

Developing sustainable community capability through policy, governance and partnership.

- Systems leadership
- Policy, governance and priorities
- Sustainable community capability
- Innovation and continuous improvement
- Leading organisational change

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Strong leadership, effective partnership and trusted relationships create **safer communities** and lasting **public confidence**.

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## Community Partnership Is Part of Our DNA

Unlike many providers, community policing is not simply one of our programmes—it has shaped the development of London Policing College from the very beginning.

**Youth United Foundation:** Working alongside His Majesty King Charles III (then The Prince of Wales), our Director helped establish the Youth United Foundation, recruiting trustees, developing the operating model and securing more than £25 million to establish over 1,500 youth groups across some of the UK's most deprived communities.

These programmes created positive opportunities for tens of thousands of young people, reducing vulnerability through volunteering, youth development and community engagement.

**International Community Policing:** Working with the Community Police and Police Science Institute in Abu Dhabi, London Policing College designed and delivered a community policing development programme for more than 1,500 community police officers. The programme focused upon:

- Schools policing.
- Youth violence.
- Partnership working.
- Problem-oriented policing.
- Crime prevention.
- Community engagement.

This helped strengthen neighbourhood policing capability while supporting wider organisational development.

**Building Community Confidence Through Investigation:** Our international work on human trafficking and safeguarding in Vietnam, together with programmes supporting investigators in the UK, demonstrates that effective investigations depend upon strong relationships with victims, communities and partner agencies. Community confidence remains central to securing evidence, supporting victims and protecting vulnerable people.

**Restorative Justice Across London:** Working with the Mayor's Office for Policing and Crime (MOPAC), London Policing College reviewed the use of restorative justice across London. The programme:

- Worked with all 32 London Boroughs.
- Engaged police, local authorities and third-sector organisations.
- Identified opportunities to improve victim pathways.
- Delivered project objectives almost a year ahead of schedule.
- Strengthened collaboration across agencies.

The work demonstrated how organisational development can improve community confidence and support more effective prevention.

**Community Policing Through Professional Education:** Community policing principles are embedded throughout our wider educational programmes. From Professional Policing Degree programmes to investigator development, safeguarding and leadership education, we ensure that legitimacy, ethical decision-making and public confidence remain central to professional practice.



## COMMUNITY POLICING & PARTNERSHIP CAPABILITY

### We Don't Just Teach Community Policing. We Live It.

Community partnership extends beyond our programmes.

Members of our team continue to support community organisations through voluntary leadership, mentoring and charitable engagement.

Examples include:

- Ambassador for the Sharan Project supporting victims of domestic abuse within South Asian communities.
- Mentoring and coaching leaders within St John Ambulance youth services.
- Supporting Volunteer Police Cadets through international learning opportunities.
- Working with charities, universities and international policing organisations to improve community safety.

These activities ensure our programmes remain grounded in current operational practice rather than theory alone.

### Community Impact Across Three Continents

**United Kingdom:** Youth development • Restorative justice • Professional policing education • Volunteer Police Cadets

**Middle East:** Community policing • Schools policing • Youth engagement • Partnership working

**South East Asia:** Human trafficking • Victim safeguarding • Community resilience • Prevention

## COMMUNITY POLICING & PARTNERSHIP CAPABILITY

### Building Communities Through Operational Capability

Strong communities are built through trust, partnership and effective policing.

London Policing College helps organisations strengthen these foundations by developing leaders, practitioners and organisations capable of preventing harm, protecting vulnerable people and working collaboratively with the communities they serve.

Our programmes combine operational credibility, educational excellence and evidence-based practice to create sustainable organisational capability rather than short-term training interventions.

#### Why Clients Work With Us:

- ✓ Practitioner-led operational expertise
- ✓ Evidence-based educational design
- ✓ Community-centred policing philosophy
- ✓ International policing experience
- ✓ Partnership-focused delivery
- ✓ Sustainable organisational capability
- ✓ Measurable operational improvement
- ✓ Commitment to legitimacy, human rights and public confidence

**Community policing is not simply about neighbourhood teams. It is the foundation upon which effective policing is built.** By strengthening partnerships, developing trusted professionals and embedding prevention throughout organisations, London Policing College helps police services and public safety organisations create safer communities, stronger public confidence and lasting operational capability.